



Overcharged on Your Water & Wastewater Bills? How Businesses can Reclaim

Many businesses incorporate industrial processes that use significant quantities of water, generating corresponding volumes of contaminated wastewater or effluent which requires either treatment, disposal... or both.

The tariffs and charging structures used by UK water companies for the supply of water and disposal of wastewater can be complex, and tariff and calculation errors in water bills are not uncommon.

This can result in significant overcharging that can go back many years.

Water and wastewater tariff audits and cost recovery solutions

WTS offer a comprehensive water-wastewater tariff audit and cost recovery solution that can often unearth significant discrepancies in business water bills – both current and historic.

Our teams of specialist technicians, scientists and water tariff experts will review your water bills, tariff calculations and charging structures to identify opportunities for cost recovery.

Our water bill cost recovery solutions operate on a no win, no fee basis... so no risk to you.

In the unlikely event that our experts find things as they should be with your water bills, you will have received a free health-check and you have a professional contact for future developments.

Commercial water and wastewater bill overcharging investigations

Areas for investigation include:

- Site surveys to confirm water company service usage.
- Drainage assessment to detect leakage and water company asset use.
- Recovery of historic overcharging on all water company service provisions: water supplied, used water taken away, surface water drained and trade effluent disposed of.
- Offer options to address different tariffs for clients.
- Advise on methods to minimise wastewater generation.
- Provide a technical review on wastewater re-use and recommendations on the technologies required to achieve substantial further savings.
- Offer wastewater treatment plant optimisation advice.

Contact us today for an informal discussion if you believe your business has been overcharged on your water bills. We're confident we can discover cost savings for your business, and if we don't **there's no charge to you.**

Further information

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